



Michelle H. Edwards, DDS,MSD

Financial Policy

Payment for professional services is due at the time dental treatment is provided. To better serve you, we have multiple payment options available.

Insurance Benefits

The Children's Dental Center is a participating provider with Delta Dental Premier, Anthem 300 Plan, and Cigna Radius Network. We accept all insurances. However, we are not in network with all insurances. It is our pleasure to submit your dental claims electronically for you. We need all pertinent insurance information and a copy of your insurance card by the first appointment. If you do not have the insurance information, you will need to pay for services rendered that day and your insurance company will reimburse you.

Please keep in mind that we do not have a contract with your insurance company, only you do. It is important for you to be familiar with your insurance benefits. You are responsible for fees not covered by the insurance company. Please keep in mind all co-pays and deductibles are determined by your dental insurance company and will be collected at the time of treatment. We are more than happy to assist in estimating treatment plans for your child, but remember they are only estimates. We have no control on how your insurance company handles the claims. No insurance company guarantees payment for services. Dental insurance is meant to be an aid when receiving dental care. No insurance pays 100% of all procedures. If you have reached your dental maximum, you are expected to pay at the time of the appointment for services rendered. We will be happy to assist you with payment options.

Delinquent Accounts, Failed & Cancelled Appointments

A \$35.00 fee will be assessed for all return checks. Account balances after 60 days are subject to a 1.5% re-billing fee that will be added to your account each month until paid. Account balances that exceed 90 days may be pursued through a third party collections agency. All expenses incurred in the collections process such as reasonable Attorney fees and reasonable Collection Agency fees, court fees and filing fees. will be the account holder's responsibility. Appointment times are reserved especially for you. Our practice is dedicated to quality care and exceptional service. We respect the importance of your time and work very hard to schedule appointments that accommodate the busy scheduling needs of all our patients. Please allow 24 hour cancellation notice so that we may have the opportunity to offer that time to another patient. A charge of up to 50% of the planned procedure may be assessed in an appointment is failed. Our schedule is carefully designed to make everyone's experience a pleasant one. If you are more than 15 minutes late, you may be asked to wait until the doctor is available or to reschedule your appointment. We reserve the right to dismiss a patient after the third failed appointment.

Parent, Guardian or Responsible Party Signature:

_____ Date

Parent, Guardian or Responsible Party Signature (please print)

_____ Date